

**From:** Licensing HF: H&F <[licensing@lbhf.gov.uk](mailto:licensing@lbhf.gov.uk)>

**Sent:** Monday, September 11, 2023 10:42 AM

**Subject:** Agreed Condition - Charlotte's Cloud Unit E Distillery Wharf Regatta Lane London W6 9BF

Dear all,

**Licensing Act 2003**

**Reference: 2023/01214/LAPR**

**Premises: Charlotte's Cloud Unit E Distillery Wharf Regatta Lane London W6 9BF**

I am contacting you as you made a representation against the above application which is being heard before the Licensing Sub-Committee on the 13<sup>th</sup> September 2023. The applicant has agreed the below condition (written in blue) with the Noise and Nuisance team which will be added to the licence, should it be granted it. The conditions is:

*The external seating area shall not be used by customers between 21:00 and 08:00 Sundays to Thursdays (including bank holidays), or between 22:00 and 08:00 on Friday and Saturdays.*

Please let me know by return of email, if the above condition addresses concerns raised in your representation, and you are minded to withdraw.

Please note, that we are aware that not all concerns will be covered by the above condition, and that if we do not receive a response, then your representation still stands.

Kind regards

**Lorna McKenna**

Licensing Compliance Officer

Licensing

The Economy Department

Hammersmith & Fulham C

**From:** [REDACTED]  
Sent: Monday, September 11, 2023 7:47 PM  
**To:** Licensing HF: H&F <[licensing@lbhf.gov.uk](mailto:licensing@lbhf.gov.uk)>  
**Subject:** Re: Agreed Condition - Charlotte's Cloud Unit E Distillery Wharf Regatta Lane London W6 9BF

I think we can now withdraw our representation. Thank you for your assistance.

Kind regards

[REDACTED]

[REDACTED] from my iPhone

On 11 Sep 2023, at 11:44, Licensing HF: H&F <[licensing@lbhf.gov.uk](mailto:licensing@lbhf.gov.uk)> wrote:

Dear [REDACTED]

Thank you for your comments.

Based on the condition below being acceptable, please can I confirm if you withdraw your representation or does it still stand?

Kind regards  
**Lorna McKenna**  
Licensing Compliance Officer

**From:** [REDACTED]  
Sent: Monday, September 11, 2023 11:42 AM  
**To:** Licensing HF: H&F <[licensing@lbhf.gov.uk](mailto:licensing@lbhf.gov.uk)>  
**Subject:** Re: Agreed Condition - Charlotte's Cloud Unit E Distillery Wharf Regatta Lane London W6 9BF

Thank you this is acceptable

Kind regards

[REDACTED]

Sent from my iPhone

**From:** [REDACTED]  
**Sent:** Monday, September 11, 2023 11:34 AM  
**To:** Licensing HF: H&F <[licensing@lbhf.gov.uk](mailto:licensing@lbhf.gov.uk)>  
**Subject:** RE: Agreed Condition - Charlotte's Cloud Unit E Distillery Wharf Regatta Lane London W6 9BF

Dear Lorna

[REDACTED] of [REDACTED] accept the proposal highlighted in blue below.

Thanks and regards  
[REDACTED]

**From:** [REDACTED]  
**Sent:** Monday, September 11, 2023 11:11 AM  
**To:** Licensing HF: H&F <[licensing@lbhf.gov.uk](mailto:licensing@lbhf.gov.uk)>  
**Subject:** RE: Agreed Condition - Charlotte's Cloud Unit E Distillery Wharf Regatta Lane London W6 9BF

Thanks Lorna

No that minor tweak to discourage noisy drunks from occupying the external seating and annoying the residents does not in any way change my objection which is for a coffee house to (outrageously) sell coffee, and maybe cakes, but not Cointreau nor Carlsberg.

I would hope they would be able to encourage their customers, many of whom will be local residents, to interact happily and *intelligently* without the need for alcohol. Not that I am in any way a teetotaler nor killjoy but I do believe that humans should be able to interact well without alcohol at every location.

regards  
[REDACTED]

**From:** [REDACTED]  
**Sent:** Monday, September 11, 2023 10:55 AM  
**To:** Licensing HF: H&F <[licensing@lbhf.gov.uk](mailto:licensing@lbhf.gov.uk)>  
**Subject:** Re: Agreed Condition - Charlotte's Cloud Unit E Distillery Wharf Regatta Lane London W6 9BF

Hello,

I am happy with this proposal for outdoor area timings.

Thank you

[REDACTED]

[REDACTED]

**From:** [REDACTED]

Sent: Monday, September 11, 2023 12:26 PM

**To:** Licensing HF: H&F <[licensing@lbhf.gov.uk](mailto:licensing@lbhf.gov.uk)>

**Subject:** Re: Agreed Condition - Charlotte's Cloud Unit E Distillery Wharf Regatta Lane London W6 9BF

Hi

The hours both on Sunday and during the week are too long from start to finish and take no account of setting up or taking down. The seating is directly under sleeping areas of all the flats in the building and not everyone is an adult or necessarily in good health thus there should be a minimum of disturbance. Just going in and out and certainly no music being audible outside the interior of the premises.

So these "concessions" merely harden my heart as enforcement of conditions is not something the authority has covered themselves in glory with and calling up whoever be it Environmental Health, LBHF etc. just raises the stress levels.

The applicant can blame the developers for not providing more than adequate sound attenuation be it on the ground, reflective wall surfaces, dense vegetation etc.

Regards

[REDACTED]